



CODE OF CONDUCT FOR MEMBERS

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Foreword

This document, Members Code of Conduct, is a guide to members which summarises Chelsea and District Basketball Association (the Club) expectations of its Members' and that of their guests.

The Code of Conduct has been developed to ensure a safe, friendly and respectful place for Members, visitors and staff to gather in the spirit of cooperation, relaxation, good will, fun and friendly competition.

The Code of Conduct differs from rules in that it addresses acceptable/unacceptable behaviours.

Code of Conduct

All Members, guests and visitors are expected to conduct themselves in a manner that:

- Creates an environment and culture that is reflective of the personal integrity and respect taught in the rules of basketball. This same integrity, honesty and good will are expected whether on the basketball court or in the stadium;
- Does not represent or denigrate the Club in any way, shape or form either in person, through the media or through any form of social media.
- Is free of discrimination or any form of harassing behaviour including sexual harassment;
- Acknowledges the Club as a family friendly environment and, therefore, refrains from using obscenities and loud boisterous behaviour inappropriate for children and respectable taste;
- Observes proper etiquette on and off the court and in the stadium confines;

- Demonstrates an understanding that Members, guests and visitors have no authority to instruct staff in job performance and duties;
- Understands that the Club's Management is responsible for instructing staff in the performance of their duties;
- Is vigilant in reporting real or perceived safety hazards to the Club's management;
- Understands that Members may make suggestions to the Stadium Manager or Committee Chairman regarding the operation of the Club for the betterment of the Club and should not direct suggestions or complaints to staff or Committee Members;
- Does not denigrate, talk down to, abuse staff members, members guests and visitors and does not create unnecessary strife and divisiveness through any manner;
- Does not misrepresent their position and/or authority to others;
- Adheres to all By-Laws currently in force and effect;

Grievance and Resolution Policy

If a Member has a grievance with a fellow Member or a member of staff, either the Stadium Manager or a Committee Member should be notified. If the grievance is not resolved, the Grievance and Resolution Policy must be strictly adhered to.

Disciplinary Policy

All Members will make themselves familiar with the Disciplinary Policy currently in force and effect.

Conflict of Interests

Members are required to note the Conflict of Interests policy and to ensure that any potential conflicts of interests are raised with an appropriate member of staff as soon as it becomes known that a conflict may or have arisen.